◇ FAQ - Synex Hub

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About Synex

What is Synex?

Synex is a GNU/Linux distribution based on Debian Stable, designed to offer stability and ease of use. It is available in 4 official editions: KDE Plasma, GNOME, XFCE, and LXDE.

Where can I download Synex?

You can download the latest version from our official website: https://synex.ar

Is Synex free?

Yes, Synex is completely free and open source. You can download, use, modify, and distribute it freely.

What is Synex based on?

Synex is based on Debian Stable, which guarantees long-term stability and reliability.

What editions of Synex are available?

Synex is available in 4 official editions:

- **KDE Plasma:** Modern and highly customizable desktop
- **GNOME:** Clean and minimalist interface
- **XFCE:** Lightweight and resource-efficient
- **LXDE:** Ultra-lightweight for older or resource-limited computers

About Synex Hub

What is this forum for?

Synex Hub is the official community forum for Synex. Here you can:

- Get technical support
- Share configurations and customizations
- Suggest improvements
- Report issues
- Connect with other Synex users

Do I need an account to read the forum?

No, you can browse and read all content without registering. You only need to create an account if you want to post or interact with the community.

How do I create an account?

1. Click "Sign up" in the top right corner
2. Provide a valid email and choose a username
3. You will receive a confirmation email
4. Click the link in the email to activate your account
5. You can now start participating

Where do I post my question?

Choose the category that best fits your inquiry. If you're unsure, post in the General category and moderators will help move it if necessary.

How do I search if my question has already been answered?

Use the search function at the top of the forum before creating a new topic. This helps keep the forum organized and avoids duplicates.

Technical Support

How do I report a problem?

1. First search if the problem has already been reported
2. If it doesn't exist, create a new topic in the Support and Help category
3. Use a descriptive title
4. Include relevant information:
   - Synex version and edition you're using
   - Detailed description of the problem
   - Steps to reproduce the error
   - Screenshots if helpful

How do I update Synex?

From the terminal:

```
sudo apt update
sudo apt upgrade
```

Or use your edition's update manager from the system menu.

Does Synex have its own repository?

Yes: https://repo.synex.ar

The repositories come configured by default, you don't need to configure them manually.

Contributing to Synex

How can I contribute to the project?

There are many ways to contribute:

Without technical knowledge:

- Reporting issues in the forum
- Helping other users
- Sharing your experience with Synex
- Spreading the word about Synex on social media
- Creating tutorials and guides

With technical knowledge:

- Developing and maintaining packages
- Writing technical documentation
- Testing beta versions
- Translating content
- Contributing code

How can I suggest improvements?

Use the Suggestions category to propose new features, interface improvements, preinstalled software, optimizations, or any other ideas you have.

Contact and Resources

How do I contact the Synex team?

- **Forum:** https://forum.synex.ar (preferred method for support)
- **Website:** https://synex.ar

For technical support, use the forum. It's the most efficient method and allows other users to benefit from the answers.

Where can I see statistics about Synex?

Synex is listed on DistroWatch: https://distrowatch.com/synex

Technical Aspects

What package manager does Synex use?

Synex uses APT (Advanced Package Tool), Debian's package manager. It features various graphical software managers such as MX Package Installer, Discover, or GNOME Software.

Can I use Synex on servers?

Yes, being based on Debian Stable, Synex is ideal for production environments and servers. We are currently working on a specific version for servers.

How often are new versions released?

Synex follows a continuous update model based on Debian Stable, with major versions approximately every 2 years and continuous security and software updates.

Is Synex compatible with older hardware?

Yes, especially the XFCE and LXDE editions are optimized for resource-limited hardware.

Recommended minimum requirements:

- **LXDE:** 512 MB RAM, 1 GHz Processor
- **XFCE:** 1 GB RAM, 1.5 GHz Processor
- **GNOME/KDE:** 2 GB RAM, 2 GHz Processor

Privacy and Security

Does Synex collect personal data?

No. Synex does not include telemetry or user data collection.

Does Synex include proprietary software?

The base installation, while mostly free software, may include some proprietary components such as codecs or libraries.

Other Questions

Can I use Synex in virtual machines?

Yes, Synex works perfectly in VirtualBox, VMware, QEMU/KVM, and other hypervisors.

Does Synex support dual boot with Windows?

Yes, you can install Synex alongside Windows without problems. The installer will automatically detect Windows and configure dual boot.

Is there a Live USB version of Synex?

Yes, all editions can run in Live mode from USB before installation, allowing you to test the system without modifying your disk.

Can't find your answer?

If your question isn't in this FAQ:

1. Use the forum search
2. Create a new topic in the Suggestions category
3. Our team and community will be happy to help you